DEPARTMENT OF

LICENSING AND REGULATORY AFFAIRS



MIKE ZIMMER, DIRECTOR

611 W. Ottawa, 4th Floor P.O. Box 30004, Lansing, MI 48909 www.michigan.gov/lara

The **Department of Licensing and Regulatory Affairs (LARA)** is reinventing Michigan's licensing and regulatory environment, making it more conducive to business formation and job growth.

LARA has 4 primary focuses: (1) The Office of Regulatory Reinvention (ORR); (2) Licensing and Regulatory; (3) The Michigan Administrative Hearing System; and (4) Employment Security and Workplace Safety.

LARA oversees the licensing and regulation of more than 1.2 million Michigan individuals and entities in 90 professions on an annual basis. It supports the health, safety, and economic well-being of the public through services to, and regulation of, the activities of organizations and individuals.

This department is customer driven and business minded. This new emphasis on streamlined government will contribute significantly to the overall goal of long-term economic success for Michigan.

Corporations, Securities and Commercial Licensing, Bureau of (CSCL)

The Corporations, Securities and Commercial Licensing Bureau performs the public facing duties of helping to grow business activity in Michigan through the Corporations Division, and by protecting the health, welfare, and safety of Michigan citizens through regulatory and licensing functions of the Securities, Licensing, and Enforcement divisions.

Communications, Office of

This office ensures that key information is communicated to both the internal and external customers of the Department of Licensing and Regulatory Affairs.

- Media and Public Relations, Division of The Division of Media and Public Relations
 responds to inquiries from the news media, issues news releases about important
 developments in programs and services, and provides public information and news of
 internal departmental events and policies.
- *Media Technology, Division of* The Division of Media Technology provides graphic art, publication and forms design services; enhanced audio-visual support, public service announcements (PSAs) and video production.

Construction Codes, Bureau of (BCC)

BCC is responsible for building, boiler, electrical, elevator, mechanical, land survey and remonumentation, manufactured housing, plan review, and plumbing regulation. The State Boundary Commission within the bureau is responsible for adjudicating many types of municipal boundary adjustments.

Employment Relations, Bureau of (BER)

BER resolves employer/union conflicts by mediating disputes, conducting elections,

appointing neutrals to resolve impasses; enforcing statutes, education, and training.

Finance and Administrative Services, Office of

The Office of Finance and Administrative Services provides the full range of financial and day-to-day support activities for all LARA employees: budget development and monitoring; accounting services including federal reporting; procurement services; and office services. It also includes an Audit and Financial Compliance Unit that provides oversight of LARA's audit and internal control compliance and fiscal monitoring.

Fire Services, Bureau of (BFS)

BFS serves training needs of Michigan firefighters and reviews plans and inspects state-regulated facilities for fire and life safety.

- Aboveground and Underground Storage Tank Program This program is responsible for protecting the public health, environment and natural resources of Michigan from releases and fire safety hazards associated with storage tanks.
- 627 Tank Truck Program Rule 627 Tank Truck Test Program: Act 451 of 1994, Part 55 requires that all delivery vessels perform a pressure/vacuum test annually. The administration of Rule 336.1627, delivery vessels, specifically the acceptance and verification of documentation requirements described in U.S. EPA Method 27 is performed by the Department of Licensing and Regulatory Affairs.

Health Care Services, Bureau of (BHCS)

The Bureau of Health Care Services regulates health professionals in Michigan who are licensed or registered. This bureau also deals with licensing of health care and long-term care facilities and related issues in Michigan.

- Health Facilities Division The Health Facilities Division oversees a number of state and
 federal licensing and certification programs for health care providers in Michigan.
 Hospitals, psychiatric facilities, hospice care facilities, freestanding surgical outpatient
 facilities (FSOF), rehabilitation facilities, and portable x-ray machines are also licensed by
 the Health Facilities Division. In addition, this division certifies ambulatory surgical
 centers (ASC), dialysis centers, and home-health centers.
- Health Professions Division The Health Professions Division, in conjunction with state licensing boards, regulates over 400,000 health professionals in Michigan who are licensed, registered, or certified under Articles 7 and 15 of the Michigan Public Health Code and pharmacy-related facilities. The Health Professions Division also oversees the Michigan Medical Marihuana Program, the Michigan Automated Prescription System (MAPS) Program, and the Health Professional Recovery Program.
- Long Term Care Division The Long Term Care Division is responsible for assuring that residents in Michigan's 440 nursing homes receive the highest quality of care and quality of life in accordance with all state and federal requirements. Survey and certification activities assure that vulnerable nursing home residents are protected from abuse, neglect, misappropriation of personal property, and inadequate or inappropriate care and services. The Long Term Care Division includes the Complaint and Allegations Section, responsible for receiving and responding to consumer complaints and facility-reported incidents. Administrative functions related to data management, staff and provider training, and enforcement are located within the Long Term Care Division. Additionally, the Nurse Aide Registry Program and the Long Term Care Workforce Background Check Program are overseen within the Long Term Care Division as well.

Human Resources, Office of

The office provides a full range of human resources services for all LARA employees.

Michigan Administrative Hearing System (MAHS)

MAHS centralizes state government functions related to conducting administrative hearings including the following:

- *Michigan Compensation Appellate Commission* As an appellate level quasi-judicial body, the Commission is the final administrative step of the unemployment compensation and worker's compensation cases.
- Michigan Tax Tribunal The Michigan Tax Tribunal is a tax court with original and
 exclusive jurisdiction over property tax issues. Like other courts, the Tax Tribunal
 conducts hearings and renders written decisions based on the evidence submitted.

- Qualifications Advisory Committee
- Workers' Compensation Board of Magistrates This board provides prompt and fair
 adjudication of injured workers' contested cases and adjudication of any other disputes
 that arise under the Workers' Disability Compensation Act.

Michigan Liquor Control Commission (MLCC)

The MLCC provides comprehensive screening process services when issuing liquor licenses. Liquor sales revenues go into the state's general fund and provide grants to cities for fire protection, substance abuse programs, convention facilities, school aid, and local governments.

Michigan Occupational Safety and Health Administration (MIOSHA)

MIOSHA protects Michigan workers by promoting workplace safety and health through outreach training services, fair enforcement, and cooperative agreements.

• Wage and Hour Division — This division administers the laws that protect the wages and fringe benefits of Michigan's workers.

Michigan Public Service Commission (MPSC)

The MPSC regulates utilities, energy, natural gas, telecommunications and transportation services; administers energy grants; and provides consumer information.

• *METRO Authority* — This agency assesses and collects fees from telecommunication providers to distribute to municipalities.

Policy and Legislative Affairs, Office of

This office maintains contact with lawmakers to advocate for changes in laws that affect LARA programs.

Regulatory Reinvention, Office of

The Office of Regulatory Reinvention works with the various departments of state government to amend duplicative, obsolete, unnecessary, or unduly restrictive rules.

Services for Blind Persons, Bureau of (BSBP)

BSBP helps more than 4,500 blind and visually impaired individuals annually to achieve employment and independence, and helps employers to find and retain qualified workers. BSBP serves people of all ages.

Unemployment Insurance Agency (UIA)

UIA provides temporary income to jobless workers while they are seeking employment.

Workers' Compensation Agency

This agency administers and enforces the Workers' Disability Compensation Act, which provides wage replacement and medical and vocational rehabilitation benefits to people with work-related injuries and disabilities.